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Introduction

The following guide provides general instructions for creating an account in Cal State Apply and steps to completing the graduate application for admission.

Before you begin, have the following items on hand:

- **Social Security number** (if you have one)
- **Citizenship Status**
- **Credit card or PayPal account**
  - Note: Application fees are due at time of submission and are paid by credit card or PayPal
- **Annual income**

The [calstate.edu/apply](http://calstate.edu/apply) website provides general information about campuses, programs and minimum admission requirements. For detailed information please contact the campus.

Former CSU Mentor users will need to create an account in Cal State Apply.

Application Dates and Deadlines

There are three application terms per academic year: Fall, Winter, and Spring. Priority application dates for each term are the same every year.

<table>
<thead>
<tr>
<th>Application Term</th>
<th>Application Opens</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>October 1</td>
</tr>
<tr>
<td>Winter</td>
<td>June 1</td>
</tr>
<tr>
<td>Spring</td>
<td>August 1</td>
</tr>
</tbody>
</table>

Important Considerations Before Applying:

- Not all campuses offer summer admission.
- Campuses on the quarter calendar may offer winter admission.
- Not all campuses accept applications for all programs each term
- Deadlines vary campus to campus.
- Review the [Applications Dates & Deadlines](http://calstate.edu/apply) information on the calstate.edu/apply website prior to beginning your application.
- Graduate programs may have supplemental application materials and/or requirements. Be sure to check the campus website(s) for more details on program specific requirements for admission.

Direct questions about program availability and deadlines to the campus admission office.
Create an Account

Select the Apply option from the calstate.edu/apply homepage to start the application process. Verify you are selecting the correct option for your intended application term. Options vary based on available application terms.

If you applied through Cal State Apply in a previous admission term, you can sign in to apply to a later term using your existing account. Note that not all information is saved in your account from one admission cycle to the next.

First time users can follow the steps below to create a new account.

1. Click the ‘Create an Account’ button
2. Fill out the form

It is important to enter information accurately. You will not be able to save until all required fields are completed. Enter an address that you regularly check. You will receive communication via email to the address provided.

Updates can be made to your application until it is submitted. **Once an application is submitted you cannot change the information.**
3. Once all required fields are completed and you agree to terms and conditions, select the ‘Create my account’ button.

4. Select ‘Continue’ to complete your account and begin the application.

**Complete Your Profile**

1. Fill out all profile information

   **IMPORTANT:** What you select determines the eligible programs to which you can apply and generates questions within the application specific to your situation.
Education
Select the appropriate degree, credential or certificate you are seeking.

For Master’s degree with credential select Master’s degree or higher

Degree Goal
* What degree, credential or certificate are you applying for?

- First Bachelor’s Degree (Seeking your first bachelor’s degree and have not earned a prior bachelor’s degree)
- Second Bachelor’s Degree (already earned a bachelor’s degree and are seeking another one)
- Graduate (e.g. Master’s, Doctoral) or Professional’s Degree
- Teaching Credential Only (e.g. Single or Multiple Subject, PPS, Librarian, Admin, CalStateTEACH)
- Certificate

US Military Service
Select the value that corresponds with your military status

U.S. Military Status
* Indicate your anticipated U.S. Military Status at time of enrollment

Select Status
- On Active Duty
- Veteran
- Member of National Guard
- Member of Reserve
- Military Dependent
- Not a Member of the Military
U.S. Citizenship Status
Select if you have or will require an F1 Visa (student) or J1 Visa (exchange) to study at the CSU.

International Applicant
Do you have or will require an F1 Visa (student) or J1 Visa (exchange) to study at the California State University (CSU)?

- Yes
- No

2. Once all required fields are completed, select ‘Save Changes’

3. View the welcome page notifications by selecting the arrows on the left or right of the image. Select **Start Your Application** to launch the application.
Changing Profile

You can view and update My Profile and Extended Profile answers before submitting the application. Once you submit an application, no changes can be made.

Select down arrow next to your name at the top right of the page. Then select the profile area to view/update. Note: Changes to profile questions may affect program selection and require re-entry of answers and/or additional questions in the application.
Select Programs

Select at least one program to start the application. Additional programs can be added any time before the submission deadline.

The page displays all open graduate programs. Use filters to find programs to which you want to apply.

Campus Name will display all campuses that are accepting applications. To view open programs for a specific campus select the campus from the drop down.

Delivery Format includes Face to Face, Hybrid and Online. Users can filter programs by one of the delivery formats.

Location may be available for campuses that offer programs at satellite locations or fully online.

Start term allows you to view open applications for one application term. When multiple application terms are open at the same time, filtering the results by term allows you to view open programs for that term only.

Invitation Code entry is not required. Applicants with permission to apply to a closed program are issued a code by the campus, which is entered here.
Scroll down to view full list of programs by major and degree. Results may be longer than one page. To move from page to page select the page from the drop down or forward and back arrows.

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Degree</th>
<th>Delivery Mode</th>
<th>Campus</th>
<th>Semester</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Administration - Health Admin</td>
<td>MPA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 10/01/2017</td>
</tr>
<tr>
<td>Public Administration - Local Gov't Mgmt</td>
<td>MPA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 10/01/2017</td>
</tr>
<tr>
<td>Recreation Administration</td>
<td>MA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 11/01/2017</td>
</tr>
<tr>
<td>Social Science</td>
<td>MA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 10/01/2017</td>
</tr>
<tr>
<td>Teaching College Level Writing</td>
<td>Certificate</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 09/15/2017</td>
</tr>
<tr>
<td>Teaching English to Others</td>
<td>Certificate</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 11/01/2017</td>
</tr>
</tbody>
</table>

Add program(s) by selecting the plus icon to the left of the program. You must select at least one program.

Multiple programs can be selected but must be at different campuses. One program per campus is allowed.

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Degree</th>
<th>Delivery Mode</th>
<th>Campus</th>
<th>Semester</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biological Sciences</td>
<td>MS</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 10/03/2017</td>
</tr>
<tr>
<td>Biological Sciences - Botany</td>
<td>MS</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 10/01/2017</td>
</tr>
<tr>
<td>Business Administration - Enterprise Information Systems</td>
<td>MBA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 09/15/2017</td>
</tr>
<tr>
<td>Business Administration - General</td>
<td>MBA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 09/15/2017</td>
</tr>
<tr>
<td>Business Administration - Project Management</td>
<td>MBA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 11/01/2017</td>
</tr>
<tr>
<td>Communication Studies</td>
<td>MA</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 12/01/2017</td>
</tr>
<tr>
<td>Educi RISE / SPED Credential</td>
<td>MA/Credential</td>
<td>Face to Face</td>
<td>Main Campus</td>
<td>Spring 12/01/2017</td>
</tr>
</tbody>
</table>

A checkmark and green highlight appears when a program is added. Application count and fees listed at top of page are updated.

If only one program is selected, to remove you must select a different program. If more than one program is selected, the Undo button appears to remove the program from your selection.
Total fees displayed is based on the number of selected programs. After all programs are selected click on ‘I am Done, Review my Selections’.

Additional programs can be added or removed later, prior to the final application submission.

The Review Your Program Selections page displays the first time adding programs to a new application. Verify all programs you intend to apply to are listed.

To change or add programs select Add More Programs at top left of page. Programs can be added any time prior to submitting application.

Review selected programs and select ‘Continue To My Application’.
Overview of the Four Quadrants

The application dashboard is divided into four sections or quadrants. Each quadrant includes categories of questions. The first three quadrants are required for all programs. The fourth quadrant, Program Materials, corresponds to the programs you have selected.

Select the quadrant to complete by clicking inside the box. A list of tiles will display. Within each tile are questions to complete. Open each tile and complete required questions. Once all questions in the tile have been answered select ‘Save and Continue’. A check is added to the tile list indicating it has been completed. A status bar for each tile tracks the progress towards completion.

All tiles within each section must be completed.

Program Materials includes only program related questions. If none are required, sections in the tile that correspond to selected programs will be checked as complete. Admission information related to the program may be listed there for reference. Even if there are no questions to complete, we recommend you read the information in the tile.

The Save and Continue button at bottom of each section will be grayed out until all required fields are filled. If it does not change after answering all questions, go back and review responses to make sure all required fields are completed.

After selecting ‘Save and Continue’ a pop up box confirming Save Successfully will appear.
Academic History

Included here are general instructions to help you accurately complete the information in this quadrant.

Colleges Attended
Enter all institutions you have or are currently attending.
Select +Add a College
Look up college by typing name. Select from list that displays. If none of the results match or there are no results, select ‘Can’t find your school?’ and you will be able to proceed with manually entering school.
You will be asked to indicate if you have or will earn a degree, the term type (quarter, semester, trimester) and dates attended.
Once all required information is entered for a college, the Save This College button will turn blue.
To enter additional colleges, select +Add a College and repeat steps.

Transcript Entry
Coursework entry is only needed for in progress and planned courses. Applicants who already have a bachelor's degree can select ‘I Am Not Adding Any College Transcripts’

If you entered multiple colleges in the Colleges Attended section and have in-progress or planned coursework for at least one of those colleges, complete the following tasks:

1. Enter the in-progress or planned coursework under the appropriate college(s).
2. For all other colleges where you don’t have planned or in-progress coursework, enter a single completed course for that college. You can choose any completed course.
GPA Entries
Review instructions on page. Select Add GPA and then again +Add A GPA
Select School Level: Undergraduate, Graduate or Other
Total Credit Hours: Enter in attempted credit hours (institutional, not combined) indicated on college transcript.
GPA: Enter in institution GPA as listed on transcript.
Quality Points will be calculated based on the hours and GPA entered. It should match or closely match the quality points listed on the transcript.

Standardized Tests
Enter relevant test score information if available. See campus and program admission pages for details on which tests are required.
Test score entry is optional.

- If you have test scores to report please enter them.
- If you are planning to take the test in the future, indicate when you plan to take it.
- If you do not have test scores to report, select 'I Am Not Adding Any Standardized Tests'
Applicant Help and Technical Support

For instructions on filling out each of the quadrants, see the question icon at the top right of any page within the application. Click on the question mark icon and select Instructions and FAQs. This launches the Help Center where information about each section can be found. To enable links make sure to allow pop-ups.

Customer service contact information can also be accessed. They can assist with application-related questions. Chat functionality is available during business hours by selecting ‘Live Chat’ at the bottom right corner of the page.

Cal State Apply Customer Service
General Information
Contact us (857) 304-2087 or CalStateApply@liaisoncas.com
Hours of operation: Monday – Friday 6am-5pm PT
Responses to emails are typically provided within 2 business days; however, response times can take up to 3 business days during busy times.
Provide CAS ID # with request (located under your name in the upper-right corner of the application)

When You Should Contact a Program Directly
Cal State Apply can assist with application-related questions. For all other inquiries, including the following, please contact your program directly:
Admission requirements and policies
Deadline requirements
Prerequisites
Supplemental materials
Requirements regarding the identify of references
Status of your application after it has been verified
Admission decisions and interview questions
Content and duration of a particular school's program
Submit Application

Once all quadrants are complete and you have reviewed your application thoroughly, you are ready to submit the application. Select ‘Submit Application’ from the top navigation bar.

Select ‘Submit All’ to submit applications for all programs selected or select ‘Submit’ button under each program to select individual programs to submit. Once an application is submitted no changes can be made.
Review list of programs you want to pay for and select ‘Continue’. To remove a program select the red x then select ‘Continue’.

Enter in credit card, confirm billing address then select Continue. Continue button with appear blue once all required information is entered.
Review information, check box confirming payment process then select the Continue button. Payment confirmation page follows.
Common Mistakes to Avoid

- Using the back arrow before completing and saving a section
- Entering incorrect biographical information
  - Name, birthdate, citizenship, address
  - Indicate all names
- Incomplete education history / missing academic records
- Not reviewing selected program(s) to ensure submission to correct/desired program.
- Not reading or responding to CSU application related emails

FAQs

*Do I have to enter my entire credit history?*
No. If you already have a bachelor’s degree, you do not need to enter in your coursework. Select the ‘I Am Not Adding Any College Transcripts’ button on the Transcript Entry page. If you are still completing your bachelor’s degree at the time you are completing the application, enter in-progress and planned coursework only.

*Can I apply as a graduate student before I finish my bachelor’s degree?*
As long as you complete the bachelor’s degree before the application term, you can apply.

*I don’t see the campus or program I want in the Add Programs page?*
Only programs that are open to applications will appear for selection. If your desired program is not listed, check the Application Dates & Deadlines page to see which campuses and programs are open. For more information about available programs contact the campus.

*When do I send my transcripts?*
Submit transcripts and other documents by the application deadline for your program. See the program or campus website or contact the campus for details.

*I submitted my application but made a mistake. How do I correct my application?*
Changes cannot be made after submission. Contact each campus you applied and request information be updated.