<table>
<thead>
<tr>
<th>Point of Contact</th>
<th>Functional, Programmatic and Services Areas</th>
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</thead>
</table>
| **Noelia Gonzalez**, Interim Systemwide Director of Financial Aid Programs      | - CSU financial aid policies and procedures, e.g., cost of attendance, State University Grants, fee/tuition waivers, etc.  
- Federal financial aid regulations, e.g., Pell Grants, Federal-Work-Study, Satisfactory Academic Progress, federal student loan programs, etc.  
- State financial aid practices, e.g., CalGrant, Middle Class Scholarship, CA Dream Act, etc.  
- Scholarships                                                                 |
| (ngonzalez@calstate.edu)                                                        |                                                                                                                                                                                                                                          |
| **Dr. April Grommo**, Assistant Vice Chancellor for Enrollment Management Services | - Admissions policies and processes (including CalState Apply & Admission Handbook)  
  o Impaction; redirection  
  o A-G course requirements, standardized testing  
- CSU Fully Online  
- Outreach and recruitment (including counselor conferences)  
- Records and registration, e.g., transcripts, graduation, catalog copy, etc.  
- Student success technology platforms (including EAB Navigate) |
| (agrommo@calstate.edu)                                                          |                                                                                                                                                                                                                                          |
| **Duan Jackson**, Interim Systemwide Director of Student Advising Initiatives    | - Academic support programs  
- Career development services  
- Learning assistance programs  
- New student orientation  
- Student advising                                                                 |
| (djackson@calstate.edu)                                                         |                                                                                                                                                                                                                                          |
| **Dr. Lea Jarnagin**, Interim Systemwide Director of Student Wellness and Basic Needs Initiatives | - Basic needs initiatives  
  o Food insecurity, e.g., food pantries, CalFresh  
  o Homelessness/housing insecurity, e.g., emergency housing  
  o Crisis fund programs  
- Counseling and psychological services  
  o Confidential sexual assault victim-advocates (Title IX procedures)  
- Health promotion, health education and wellness programs  
- Medical services                                                                 |
| (ljarnagin@calstate.edu)                                                        |                                                                                                                                                                                                                                          |
| **Ray Murillo**, Systemwide Director of Student Affairs Programs                 | - Child care centers and services  
- Cultural/PRIDE/gender/women’s centers and other identity-based centers  
- Educational Opportunity Programs (EOP)  
- Foster youth programs  
- Intramural and recreational sports programs  
- Residency and nonresident tuition exemptions (i.e., AB540 waiver)  
- Respondent advisors (Title IX procedures)  
- Services for students with disabilities  
- Student conduct administration  
- Student activities, student life, and student organizations  
- Undocumented student services, e.g., Dream Resource Centers, immigration legal services, etc. |
| (rmurillo@calstate.edu)                                                         |                                                                                                                                                                                                                                          |
| **Dr. Luoluo Hong**, Associate Vice Chancellor for Student Affairs and Enrollment Management | - Campus climate, diversity, equity, inclusion and social justice  
- COVID-19 pandemic co-curricular response  
- Housing and residential life  
- Intercollegiate athletics  
- Student Affairs Council liaison                                                                 |
| (lholong@calstate.edu)                                                          |                                                                                                                                                                                                                                          |

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