## Points of Contact for Functions, Programs & Services | Academic Year 2020-21

<table>
<thead>
<tr>
<th>Point of Contact</th>
<th>Functional, Programmatic and Services Areas</th>
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| **Dr. April Grommo**, Systemwide Director of Enrollment Management Services ([agrommo@calstate.edu](mailto:agrommo@calstate.edu)) | • Admissions policies and processes (including CalState Apply & Admission Handbook)  
  - Impaction; redirection  
  - A-G course requirements, standardized testing  
  • CSU Fully Online  
  • Outreach and recruitment (including counselor conferences)  
  • Records and registration, e.g., transcripts, graduation, catalog copy, etc.  
  • Student success technology platforms (including EAB Navigate) |
| **Duan Jackson**, Interim Systemwide Director of Student Advising Initiatives ([djackson@calstate.edu](mailto:djackson@calstate.edu)) | • Academic support programs  
  • Career development services  
  • Learning assistance programs  
  • New student orientation  
  • Student advising |
| **Dr. Lea Jarnagin**, Interim Systemwide Director of Student Wellness and Basic Needs Initiatives ([ljarnagin@calstate.edu](mailto:ljarnagin@calstate.edu)) | • Basic needs initiatives  
  - Food insecurity, e.g., food pantries, CalFresh  
  - Homelessness/housing insecurity, e.g., emergency housing  
  - Crisis fund programs  
  • Counseling and psychological services  
  - Confidential sexual assault victim-advocates (Title IX procedures)  
  • Health promotion, health education and wellness programs  
  • Medical services |
| **Dean Kulju**, Systemwide Director of Financial Aid Programs ([dkulju@calstate.edu](mailto:dkulju@calstate.edu)) | • CSU financial aid policies and procedures, e.g., cost of attendance, State University Grants, fee/tuition waivers, etc.  
  • Federal financial aid regulations, e.g., Pell Grants, Federal-Work-Study, Satisfactory Academic Progress, federal student loan programs, etc.  
  • State financial aid practices, e.g., CalGrant, Middle Class Scholarship, CA Dream Act, etc.  
  • Scholarships |
| **Ray Murillo**, Systemwide Director of Student Affairs Programs ([rmurillo@calstate.edu](mailto:rmurillo@calstate.edu)) | • Child care centers and services  
  • Cultural/PRIDE/gender/women’s centers and other identity-based centers  
  • Educational Opportunity Programs (EOP)  
  • Foster youth programs  
  • Intramural and recreational sports programs  
  • Residency and nonresident tuition exemptions (i.e., AB540 waiver)  
  • Respondent advisors (Title IX procedures)  
  • Services for students with disabilities  
  • Student conduct administration  
  • Student activities, student life, and student organizations  
  • Undocumented student services, e.g., Dream Resource Centers, immigration legal services, etc. |
| **Dr. Luoluo Hong**, Associate Vice Chancellor for Student Affairs and Enrollment Management ([lhorn@calstate.edu](mailto:lhorn@calstate.edu)) | • Campus climate, diversity, equity, inclusion and social justice  
  • COVID-19 pandemic co-curricular response  
  • Housing and residential life  
  • Intercollegiate athletics  
  • US Census 2020 administration |

*Updated August 11, 2020*