

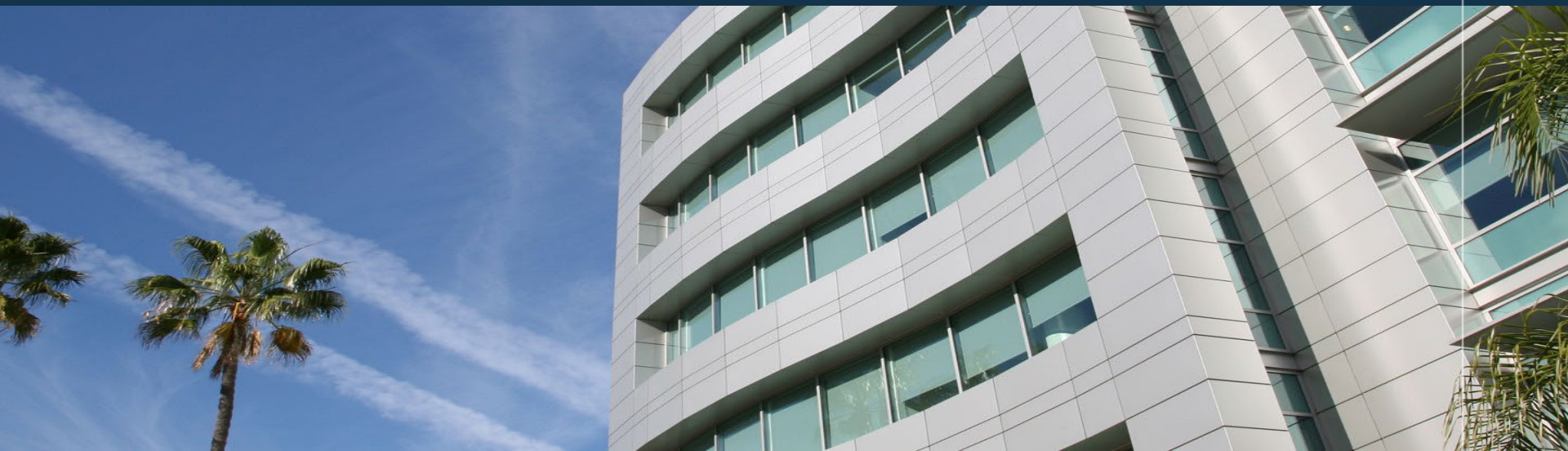
**CSU** The California State University



## OWNER CONTROLLED INSURANCE PROGRAM (OCIP)

**Fitting The Pieces Together:**  
**Your CSU Campus has been impacted by an OCIP GL Claim:**  
**What is your Plan of Action?**

**Alliant** The Broker Of Choice



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# Agenda

- Introduction
- Alliant/CSU OCIP **Claims** Team
- OCIP Coverage Overview
- What is an OCIP?
- Benefits of an OCIP
- OCIP **GL** Claim Handling Protocols
- Questions & Discussion

# CSU/Alliant OCIP **Claim** Team Directory

**Ty Von Hoetzendorff**  
Vice President, Claims  
Construction Services Group  
Alliant Insurance Services, Inc.  
T: (213) 605-1059  
TVon@alliant.com

Responsibilities  
GL Claims POC  
Liaison between CSU,  
Carrier and Claims TPA

**Zachary Gifford**  
Senior Director Risk Management  
The California State University,  
Office of the Chancellor  
T: (562) 951-4568  
ZGifford@calstate.edu

Responsibilities

**Michael Quinn**  
Claims Advocate Lead  
Construction Services Group  
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T: (559) 374-3602  
MQuinn@alliant.com

Responsibilities  
WC Claims POC  
Liaison between CSU,  
Carrier and Claims TPA

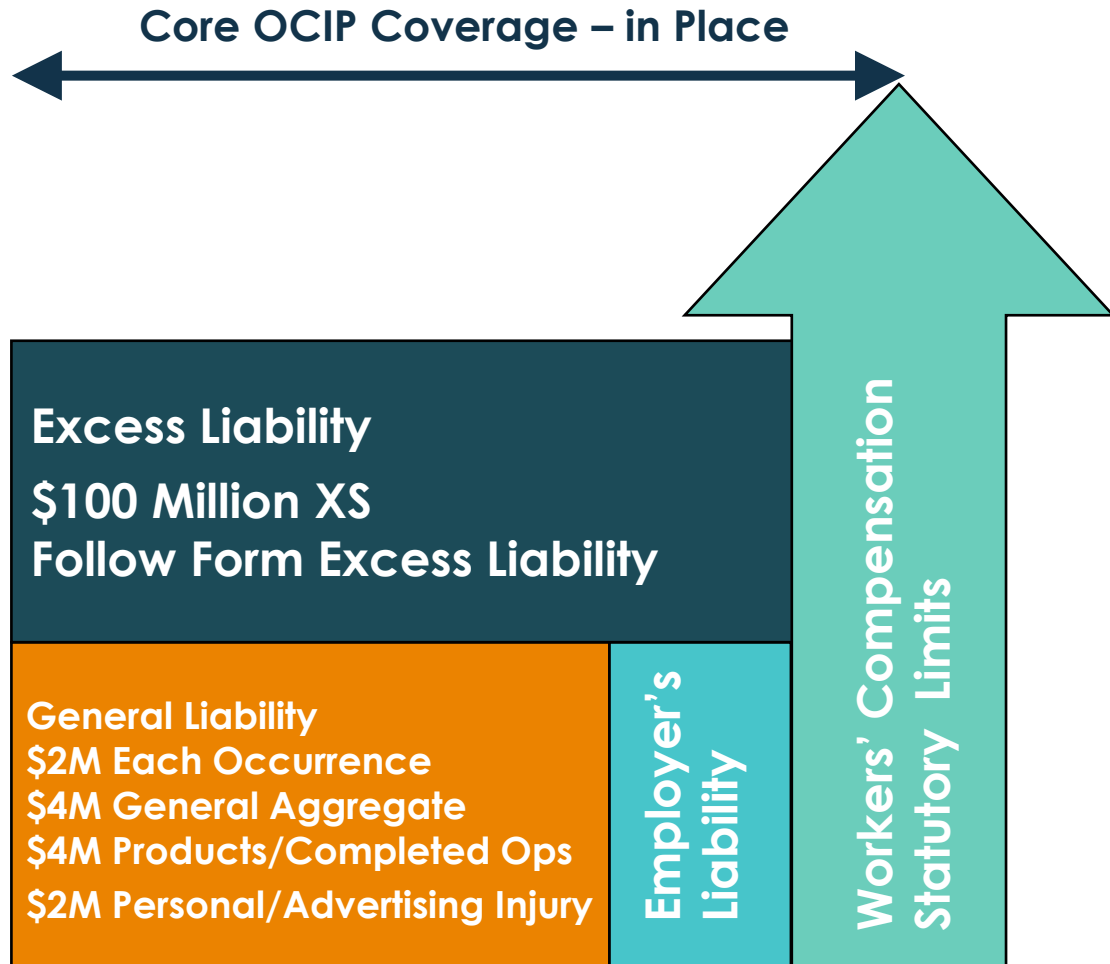
**Tim Buresh**  
Chief of Construction Services  
CPDC, Office of the Chancellor  
T: (424) 903-9412  
TBuresh@calstate.edu

Responsibilities

**Edward Villanueva**  
Construction Program Manager  
CPDC, Office of the Chancellor  
T: (562) 951-4179  
Evillanueva@calstate.edu

Responsibilities

# OCIP Coverage Overview



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# What is an OCIP?

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**CSU has purchased a centralized insurance program on behalf of all eligible Contractors and Subcontractors (of any tier) while they perform work on the Project Site.**

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**CSU is the First Named Insured**

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**Enrolled General Contractor, Subcontractors are Additional Insureds**

# Benefits of an OCIP

Higher Efficiencies

Elimination of Cost Redundancy

Higher Limits

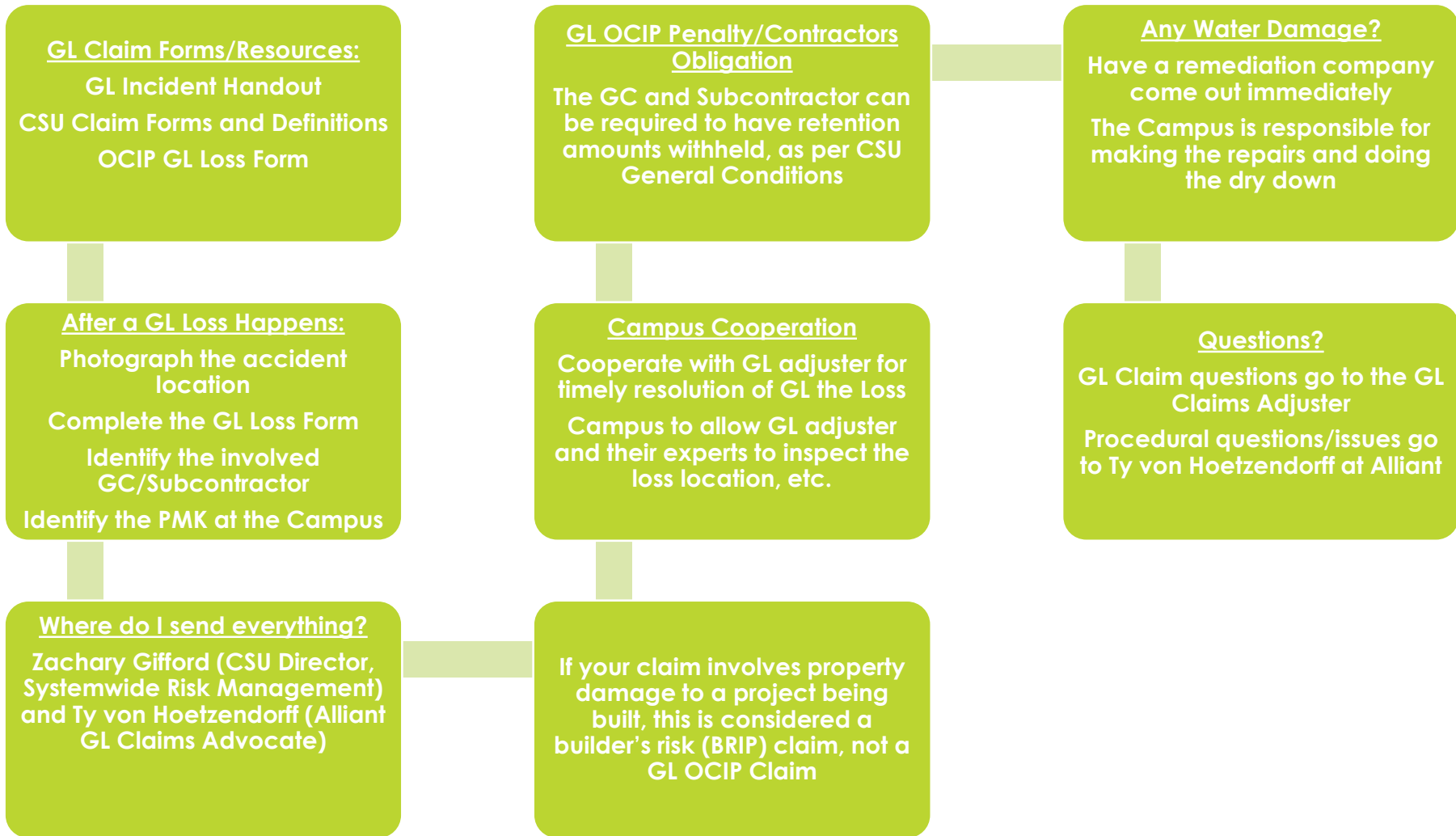
Consistent Coverage

Coordinated Claims/Loss Control

Minimizes Cross Litigation

Little to no Insurance Administration

# General Liability Claims Lifecycle



# OCIP GL Claim Handling Protocols (1)

## Photograph

**Take photographs of the accident location**

## Fill out

**Fill out the OCIP GL Loss Form as completely as possible**

## Identify

**Identify the General Contractor and Subcontractors involved in the loss**



# OCIP GL Claim Handling Protocols (2)

## PMK

Identify the person most knowledgeable (PMK) for the CSU campus

## Email

Immediately email all claim-related information to:

- Zachary Gifford  
[zgifford@calstate.edu](mailto:zgifford@calstate.edu)
- Edward Villanueva  
[evillanueva@calstate.edu](mailto:evillanueva@calstate.edu)
- Tim Buresh  
[tburseh@calstate.edu](mailto:tburseh@calstate.edu)
- Ty Von Hoetendorff  
[tvon@alliant.com](mailto:tvon@alliant.com)

## Mitigate

Do everything possible to mitigate the damage on an emergency basis

# OCIP GL Claim Handling Protocols (3)

If loss involves  
damage to existing  
campus property

General Liability  
3rd Party Liability Claim

CSU Campus = Claimant

OCIP Enrolled Contractors = OCIP insureds

**Follow Claim Handling Protocols and Immediately email all claim-related information to:**

- Zachary Gifford [zgifford@calstate.edu](mailto:zgifford@calstate.edu)
- Edward Villanueva [evillanueva@calstate.edu](mailto:evillanueva@calstate.edu)
- Tim Buresh [tburseh@calstate.edu](mailto:tburseh@calstate.edu)
- Ty Von Hoetendorff [tvon@alliant.com](mailto:tvon@alliant.com)

If loss involves property  
damage to the Project  
being built

Builder's Risk  
Course of Construction

Report to Robert Frey [rfrey@alliant.com](mailto:rfrey@alliant.com)

# OCIP GL Claim Handling Protocols (4)

**If loss involves a  
bodily injury**

General Liability  
3rd Party Liability Claim

- Do not admit fault or make promises the CSU OCIP will pay for any damages
- Cooperate with OCIP adjuster to effectuate timely resolution

**If loss involves water  
damage**

General Liability  
and/or  
Builder's Risk

- Have a remediation company conduct an inspection and provide campus with a cost of repair estimate
- If loss < \$10,000 → One Estimate
- If loss > \$10,000 → Two Estimates
- The campus is responsible for making the repairs and doing the dry down
- The campus needs to allow the GL adjuster and their investigators/experts to inspect the loss location

# Questions & Discussion

## Problems/Questions?

**Ty von Hoetendorff**

T: (213) 605-1059

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