Intersection of Basic Needs Services & Case Management Services in Higher Education

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Objectives

1. Learn about the intersectional strengths of Basic Needs and Student Affairs Case Management Services.

2. Understand the experience and impact of food and housing insecurity in higher education.

3. Apply strategies to effectively engage in the spectrum of support required to address students’ basic needs.
Recognizing Basic Needs Nationally

2 Year Institutions
- 43% Food Insecure
- 46% Housing Insecure
- 12% Homeless

4 Year Institutions
- 35% Food Insecure
- 37% Housing Insecure
- 9% Homeless

Hope Lab Data 2018
“Sizable fractions of students who were doing very poorly in college grades below the C average... were dealing with food and/or housing insecurity”.
Recognizing Basic Needs in California

- **CCC**: Fall 2017 California community colleges found that 56.8% of administrators/staff/faculty respondents had direct contact with students experiencing basic needs insecurity multiple times per week or every day. (California Community Colleges Chancellor’s Office: Basic Needs Survey Report)

- **CSU**: Students who reported food insecurity, homelessness, or both also experienced physical and mental health consequences that were associated with lower academic achievement. (CSU Study of Basic Needs, 2018)

- **UC**: Expenses other than tuition can account for more than 60 percent of total cost of living and within the recent 4 decades the cost of living for students has increased by over 80 percent. (GFI: Food and Housing Security at the University of California, 2017)
Sometimes I will eat once a day to save money to pay for bills.

My family needed some help so I gave them money, but am worried I can't make rent the rest of the quarter.

I sleep in my car during the week and stay on my friend's couch on the weekends.
Basic Needs Services & Interventions

- The Hub Basic Needs Center
  - Basic Needs Full Time Staff
  - Basic Needs Assistance Form & Case Management Involvement

- Food Security
  - Triton Food Pantry
  - Emergency Meal Assistance Program
  - CalFresh Food Benefits - County Nutrition Program
  - Personal Care Products
  - Budget Friendly Cooking Demos & Meal Prep
  - Grocery Shuttle
  - Food Recovery & Free Food Notification App
Basic Needs Services & Interventions

- **Housing Stability**
  - Off-Campus Housing Services Coordinator FTE
  - Off-Campus Housing Website & Fair
  - Transportation and Legal Services
  - Temporary Housing Protocol

- **Financial Wellness**
  - Housing Assistance Grants
  - Basic Needs Emergency Grants
  - Financial Aid Collaboration
Basic Needs Assistance Form

If you are a UC San Diego student who is facing challenges with your access to adequate food, stable housing, or financial resources, you're encouraged to complete this form. This form will be assessed to provide individual resource suggestions.

*For CalFresh assistance, please see the CalFresh tab*

Name *

First

Last

PID *

Email *

Phone *

I need support with: *

- On/Off Campus Food Resources
- Housing Stability Resources
- Financial Wellness

Please include brief description: *
I am a current international undergraduate student at UCSD. My family has cut me off and stopped providing me with financial support due to my sexual orientation. They tried to force me to come back to my country by not providing me funds, because they thought did not want to invest on a gay son. However, I would still like to keep pursuing my bachelors degree. Currently, I do not have money to buy food, textbooks, and will no longer be able to pay rent.
**Intersection of Basic Needs and Case Management**

- What does it look like coming from Basic Needs to Case Management and/or Deans of Student Affairs?

- What does it look like coming from Case Management and/or Deans of Student Affairs to Basic Needs?
Workflow

Basic Needs Assistance Form Reviewed by Intake Coordinator

Intake coordinator checks database for existing CARE reports

If existing CARE report
- Connect with Dean and/or Case Manager
- Send appointment links for Housing or Basic Needs
- Update CARE report and add notes

No CARE report
- Look up student to make sure they’re enrolled
- Send resources and appointment links as needed
- Create new CARE report and assign Dean to it
Questions?

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