Student Wellbeing: A Holistic Approach to Care

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Judy Juarez Crawford (she, her, hers)
Broncos Care Basic Needs Program, Care Services Coordinator

Ramon Coronado, LCSW, MPA (he, him, his)
Behavioral Intervention Team, Care Services Coordinator
Lead, Integrated Care Network

Leticia Gutierrez- Lopez, Psy.D. (she, her, hers)
Associate Vice President, Student Health and Wellbeing
Overview

- Introductions
- Integrated Care Network Overview
- Basic Needs Services
- Case Study
Integrated Care Network

**Goal:** Integrate and partner to improve access through coordinated care.
- Autism Specialty
- ADHD Specialty
- ASI Care Coordinator
- Broncos Care – Basic Needs
- Behavioral Intervention Team
- University Housing Case Management and Linkage
- Wellbeing Coaching
Warm Handoff
Cal Poly Pomona Basic Needs Initiative:

- Broncos Care Basic Needs Program
  - Division of Student Affairs
  - Care Services Coordinator
  - Student CalFresh Outreach Ambassadors

- Basic Needs Task Force
  - Staff
  - Faculty
  - Student representatives
  - ASI

- Associated Students, Inc.
  - Poly Pantry
  - ASI Care Coordinator
  - Officer of Basic Needs
Food and Housing Resources:

**Food Resources**
- Poly Pantry (located in the BSC)
- CalFresh Outreach & Assistance
- Meal Assistance Program
- EBT Access on Campus

**Housing Resources**
- Emergency Housing through University Housing Services (7-14 days)
- Hotel Vouchers for students with families (7-14 days)
- Linkage to community resources

**Financial Assistance and Support**
- $500 Emergency Grant for crisis/emergencies
- Linkage with Financial Aid and other campus resources
- Education on financial resources and building budgets

**Holistic Support**
- Follow academic achievement of students and focus on supporting them through a holistic wraparound approach
- Full time Care Services Coordinator to assist with support and linkage to campus and community resources;
Case Study: A Holistic Approach

1. Receive application and/or referral
2. Review application: Assess level of need
3. Initial Meeting with student
4. Warm handoff to ICN & beyond
5. Provide resources
6. Track Student Success & Follow up accordingly
THANK YOU!
Using Analytics to Increase CalFresh Enrollment
CHEBNA Summit 2020
Darice Ingram
Rutweek Sawant
Today’s Review

Background

Data Highlights

Impact and H.O.P.E.
Multiple Service Areas
Growth and Trends

- 2017: Growth: 192%
- 2018: Growth: 98%
- 2019: Growth: 36%
When and Where

Time VS Day

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<th>12PM-3PM</th>
<th>3PM-6PM</th>
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CAL STATE EAST BAY Rising in the East

CalFresh FOOD
How and Why

Referral (89%)
Other (81%)
Presentation (54%)
Email (51%)
Fyer (46%)
Friend (40%)
Brochure (30%)
MyCsub (15%)

Appointment 6%
Call-in 7%
Outreach 5%
Walk-in 82%
Our Response

sign-up for CalFresh today

https://preview.tinyurl.com/csuebnbccalfresh

Cal State East Bay Rising in the East
Thank You & Questions

"Will CalFresh affect my financial aid?"
NO. It will not.

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Connect with Us

Darice Ingram
Basic Needs Program Coordinator
Darice.Ingram@csueastbay.edu

Rutweek Sawant
M.S. Business Analytics Intern
Rutweekmahesh.sawant@csueastbay.edu

calfresh@csueastbay.edu
@pioneersforhope